

eSIM Installation

Before starting the installation process, Please make sure:

- Internet connection is available
- The eSIM's QR code you received is ready for scan (Printed, saved to the phone's gallery or displayed on another device)

IOS

1. Open **Settings**
2. Tap **Cellular**
3. Tap **Add eSIM**
4. Tap **Use QR code**
5. Scan the QR code
6. Tap **Continue** twice.
7. WAIT a few minutes for your eSIM to activate, then tap **Done**
8. Add a **Label** to your eSIM: Tap **Secondary**, and enter SIMTOISRAEL or any preferred label. Then tap **Done** and **Continue**
9. Select your **Primary** line for calls and text messages. Then tap **Continue**
10. Select your **Primary** line for Cellular/Mobile data. ENSURE that Allow Cellular Data Switching is **turned off**. Then tap **Continue**.

Android

1. Open **Settings**
2. Tap **Connections**
3. Tap **SIM manager**
4. Tap **Add eSIM**
5. Tap **Scan QR code**
6. Tap the **Gallery icon** and select the QR image
7. Tap **Done**
8. Wait a few minutes for the installation to complete.

After completing these steps, the installation is completed and the page will close



Once you reach Israel,
Make sure mobile data is set to your eSIM



Once you reach Israel, Make sure mobile data is set to your eSIM:

IOS

- Open **Settings**
- Tap **Cellular**
- Tap your **eSIM**
- ENSURE that the eSIM is enabled. If not, toggle **Turn ON This Line.**
- Go back to **Cellular**
- Tap **Mobile data** and select your eSIM.

Android

- Open **Settings**
- Tap **Connections**
- Tap **SIM manager**
- ENSURE that the eSIM is enabled. If not, toggle **ON**
- Tap **Mobile data**
- Select your eSIM

Your eSIM should automatically connect to a supported mobile network.

NOTE: while using your eSIM, it is recommended to **Switch OFF your original SIM plan to avoid any charges:**

IOS: Settings -> Cellular -> Select your primary line -> Toggle Roaming data OFF

Android: Settings -> Connections -> SIM manager -> Toggle your Primary line OFF